

Thanks for being a part of Google Fi

Here's your monthly statement for Oct 8, 2021

Total
\$51.53

\$45.40	Standard monthly charges
\$0.40	Other charges & credits
\$5.73	Taxes & regulatory fees



24/7 Support

Visit [the help site](#) -- we're here for you anytime.



Access your account

To review your bill and payment information or to adjust your plan, sign in [here](#).

Summary

Standard monthly charges \$45.40

Description	Total (USD)
Flexible plan	\$20.00
Credit for prepaid data (Already paid for null GB at \$10/GB)	☆ \$0.00
Last month's data (Used 2.54 GB at \$10/GB)	\$25.40
Data (3 GB)	\$0.00

Other charges & credits \$0.40

Description	Total (USD)
International calls	\$0.40

Taxes & regulatory fees \$5.73

Includes sales and other taxes that Google is required by law to bill to its customers. Also includes surcharges and expenses incurred by Google. Subject to change from time to time without notice. Learn more at [our help center](#).


Total \$51.53

Details (for Sep 8 - Oct 8)

Previous balance & payments \$0.00

Description	Total (USD)
Previous balance as of Sep 8, 2021	\$87.43
Payment on Sep 19, 2021	(\$87.43)

Data usage \$25.40

Description	Total (USD)
Mexico —September 7, 2021 1:00 AM PDT	 \$0.07
Mexico —September 8, 2021 1:00 AM PDT	\$0.02
Mexico —September 9, 2021 1:00 AM PDT	\$0.02
Mexico —September 10, 2021 1:00 AM PDT	\$0.31
Mexico —September 11, 2021 1:00 AM PDT	\$0.66
Mexico —September 12, 2021 1:00 AM PDT	\$0.10
Mexico —September 13, 2021 1:00 AM PDT	\$0.29
Mexico —September 14, 2021 1:00 AM PDT	\$0.54
Mexico —September 15, 2021 1:00 AM PDT	\$0.55
Mexico —September 16, 2021 1:00 AM PDT	\$0.74
Mexico —September 17, 2021 1:00 AM PDT	\$3.55
Mexico —September 18, 2021 1:00 AM PDT	\$1.85
Mexico —September 19, 2021 1:00 AM PDT	\$1.02
Mexico —September 20, 2021 1:00 AM PDT	\$0.80

Description	Total (USD)
Mexico —September 21, 2021 1:00 AM PDT	\$0.08
Mexico —September 22, 2021 1:00 AM PDT	\$1.49
Mexico —September 23, 2021 1:00 AM PDT	\$0.69
Mexico —September 24, 2021 1:00 AM PDT	\$1.57
Mexico —September 25, 2021 1:00 AM PDT	\$0.44
Mexico —September 26, 2021 1:00 AM PDT	\$0.99
Mexico —September 27, 2021 1:00 AM PDT	\$0.30
Mexico —September 28, 2021 1:00 AM PDT	\$1.42
Mexico —September 29, 2021 1:00 AM PDT	\$0.68
Mexico —September 30, 2021 1:00 AM PDT	\$0.01
Mexico —October 1, 2021 1:00 AM PDT	\$1.60
Mexico —October 2, 2021 1:00 AM PDT	\$1.37
Mexico —October 3, 2021 1:00 AM PDT	\$2.57
Mexico —October 4, 2021 1:00 AM PDT	\$0.86
Mexico —October 5, 2021 1:00 AM PDT	\$0.05
Mexico —October 6, 2021 1:00 AM PDT	\$0.39
Mexico —October 7, 2021 1:00 AM PDT	\$0.37

International calls \$0.40

International calls	Country	Phone #	Direction	Type	Duration	Rate	Total (USD)
September 11, 2021 3:20:59 PM PDT	US > MX	+18889049497	Incoming	Cellular	1 min		\$0.20
October 2, 2021 9:35:26 AM PDT	US > MX	+12124615913	Incoming	Cellular	1 min		\$0.20

Taxes \$2.01

Description	Total (USD)
Telecomm Relay Systems Surcharge	\$0.01
Local 911 Surcharge	\$2.00

Fees & surcharges \$3.72

Description	Total (USD)
Universal Service Fund	\$1.34
Federal Universal Service Fund	\$2.13
Federal Regulatory Assessment Fee	\$0.25

California customers

If you believe there's an error on your bill or have a question about your service, please call **Google North America Inc.** customer support at **650-564-2104**.

If you aren't satisfied with **Google North America Inc's** response, submit a complaint to the California Public Utilities Commission (CPUC) at <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

- Telephone 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)
- Mail California Public Utilities Commission, Consumer Affairs Branch
505 Van Ness Avenue, Room 2003
San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well as their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below:

Type of call	Language	Toll-free number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784



Statement
Oct 8, 2021

Joshua Strawczynski
Joshua Strawczynski
411/220 Commercial Rd
prahran, NY 10009
United States
(646) 894-1003

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **regarding the accuracy of your bill**, contact CAB for assistance. If your case meets the eligibility criteria, CAB will give you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service active.

New Mexico residents

If you have a billing inquiry that you cannot resolve with us, contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-888-4ASK-PRC / 1-888-427-5772.

If you have an issue with your Google Fi service, contact Google Fi Support at 1 (844) 825-5234.