

SAF Quote Tool Guide

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**SUSTAINABLE
AUSTRALIA
FUND**

Always use SAF Quoting Tool in Google Chrome or Firefox web browsers

There are times websites and applications are updated and suddenly you are receiving an error message or unable to login, preventing you from accessing the SAF Quoting Tool.

Here are a few diagnostics tips and steps to assist you.

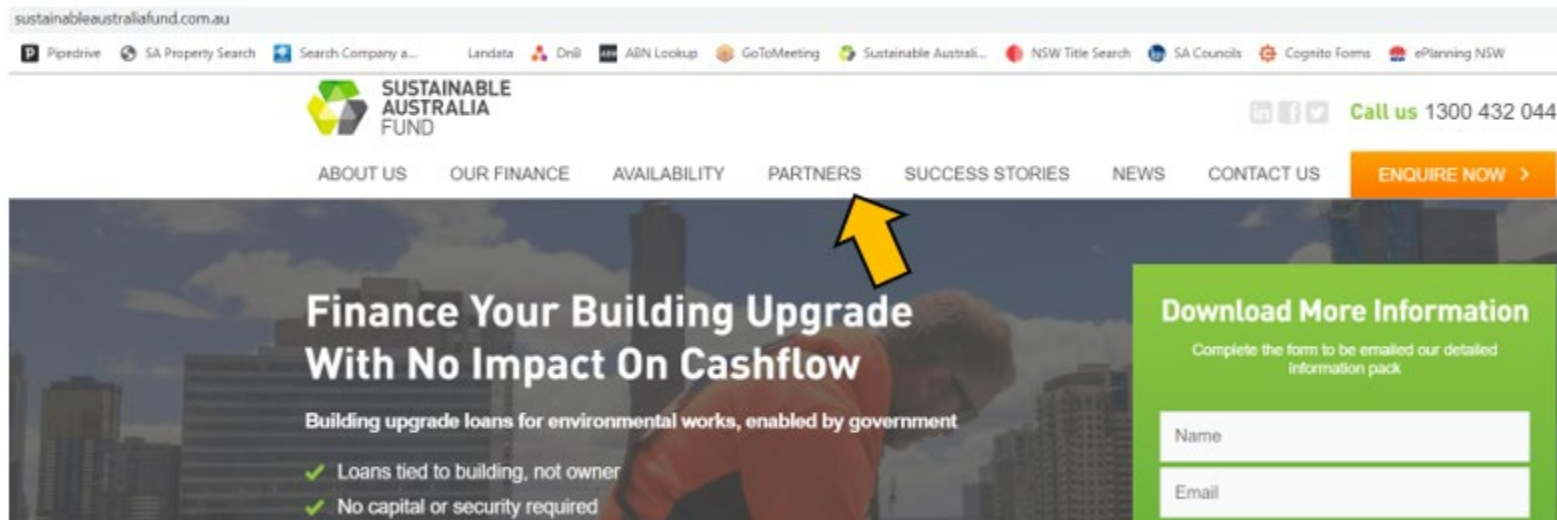
Trying to Access Quote Tool Using Saved Bookmark



If you are trying to access the tool via bookmark:

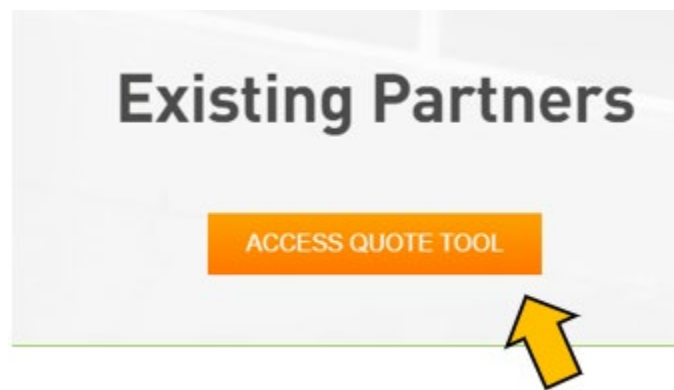
Always access the tool directly from the website. The quote tool is regularly updated which causes bookmarks to be outdated.

Go to <https://sustainableaustraliafund.com.au> and click on “Partners”



The screenshot shows the Sustainable Australia Fund website. The browser address bar displays 'sustainableaustraliafund.com.au'. The top navigation bar includes the Sustainable Australia Fund logo, social media icons, and the phone number 'Call us 1300 432 044'. The main navigation menu contains the following items: ABOUT US, OUR FINANCE, AVAILABILITY, PARTNERS, SUCCESS STORIES, NEWS, CONTACT US, and ENQUIRE NOW. A yellow arrow points to the 'PARTNERS' menu item. Below the navigation bar is a large banner with the text 'Finance Your Building Upgrade With No Impact On Cashflow' and 'Building upgrade loans for environmental works, enabled by government'. To the right of the banner is a green box titled 'Download More Information' with a form for Name and Email.

- Go to the bottom of the page and click on **“Access Quote Tool”** and login as normal.



Error Message After Login to Quote Tool



The most common “Opps” or other error messages can be resolved by clearing your cache.

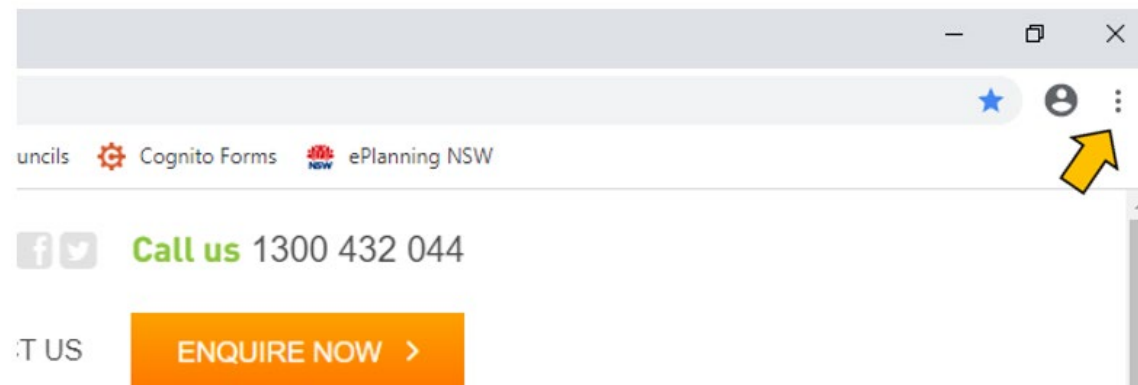
Youtube.com has helpful visual tutorials on how to clear cache in Google or Firefox.

You can also follow the instructions we created for Google Chrome users since this is the most popular browser.

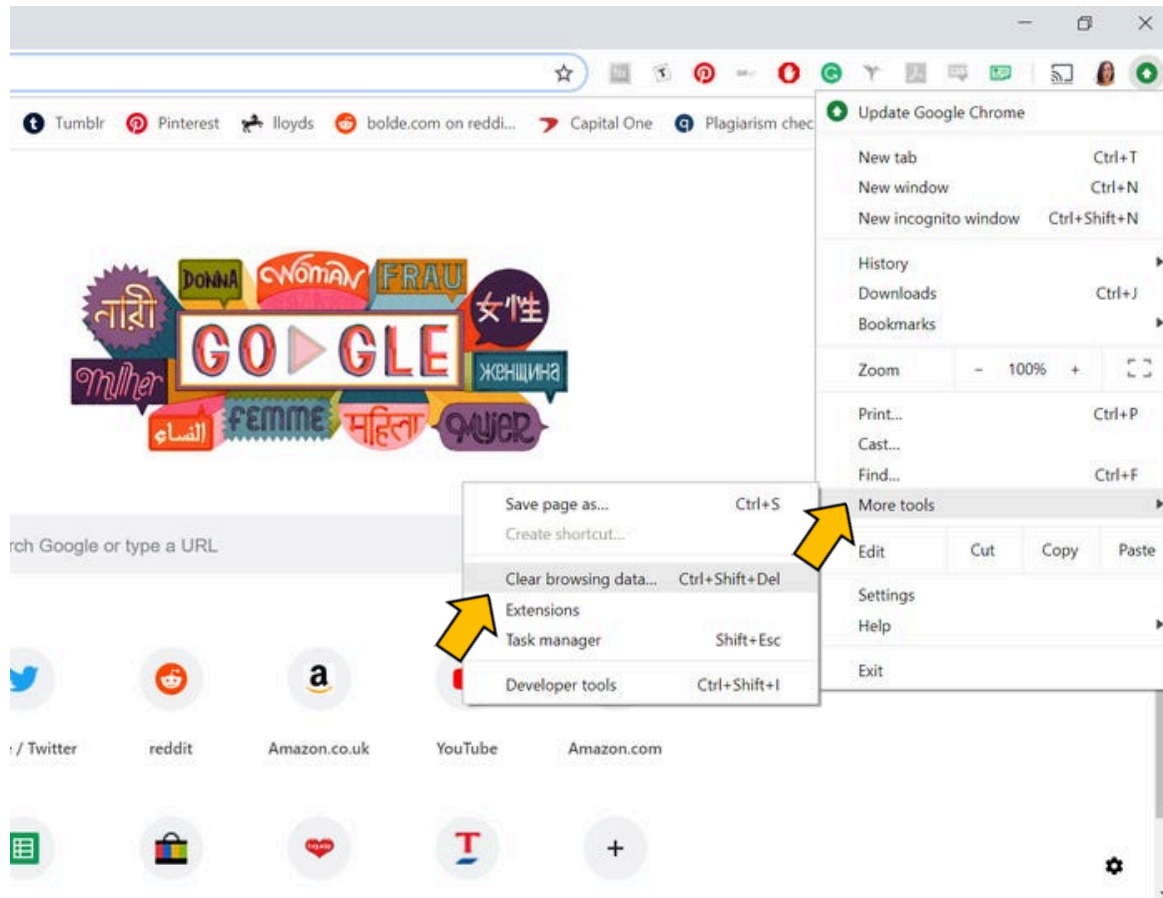
*Please note, if the images on the following pages are not the same as what you are using, you may have an older version of the browser and you will need to research the Internet on how to clear the cache for your version.

Firefox users can find instructions at <https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>

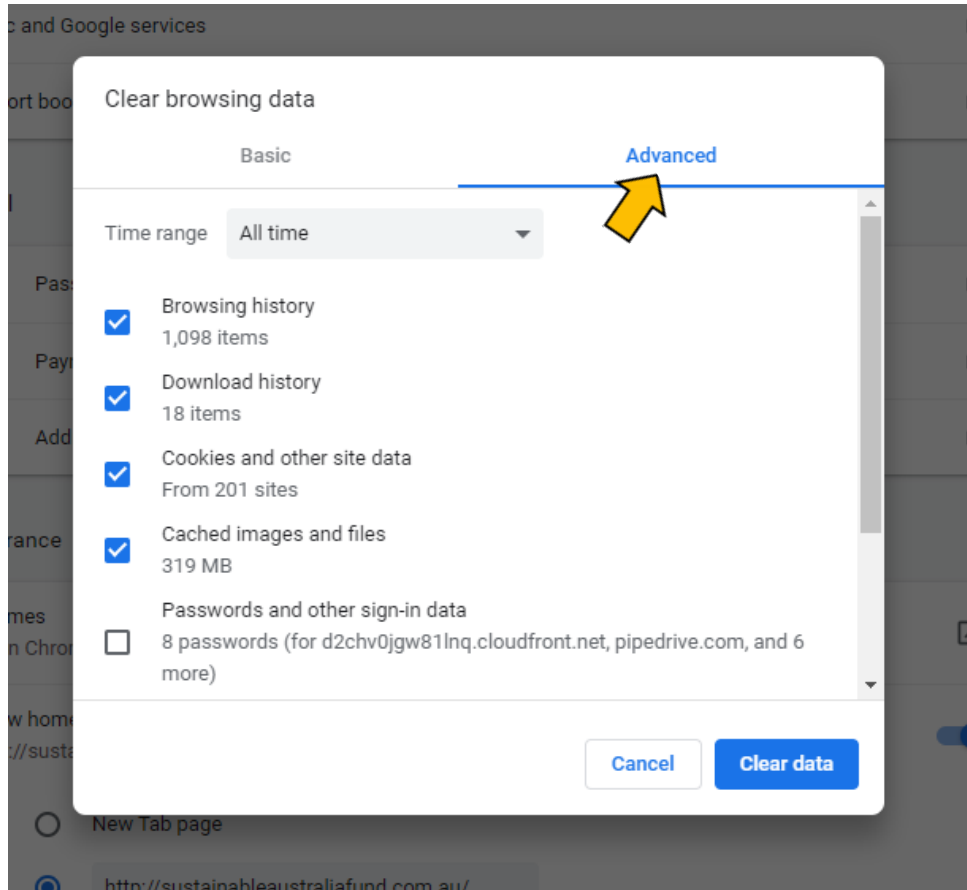
- Click on the circle with the three vertical dots on the top right hand corner of the webpage.



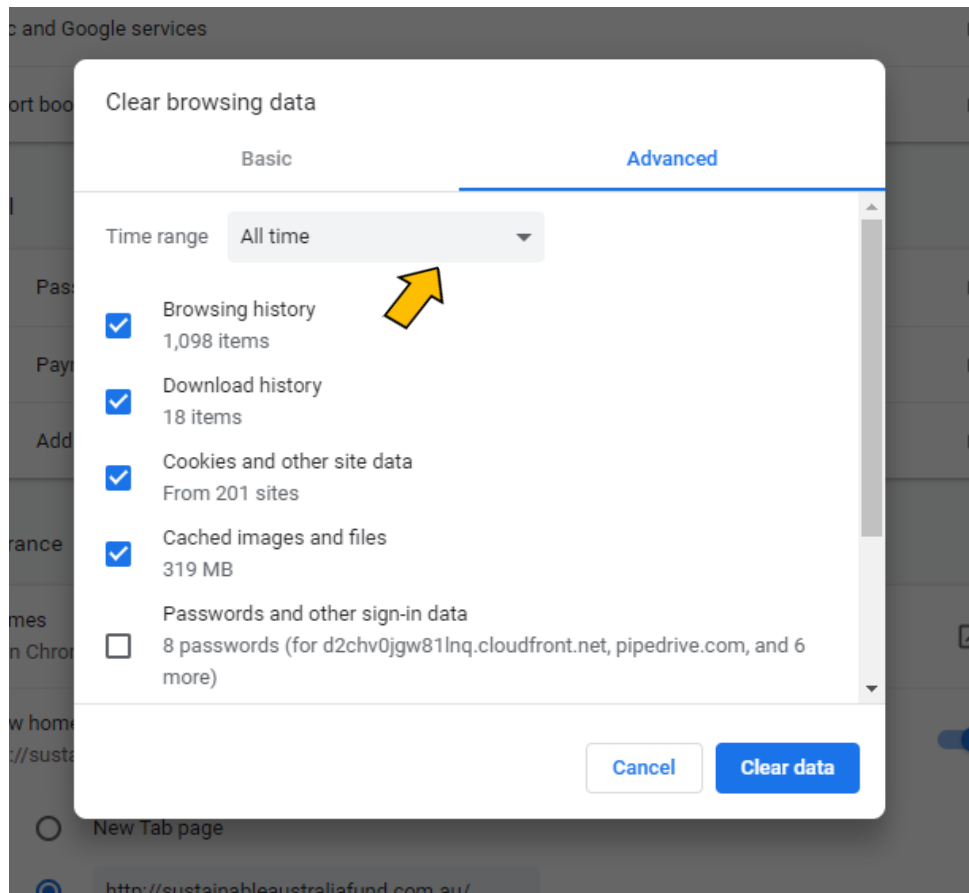
- Click on the circle with the three vertical dots on the top right hand corner of the webpage.



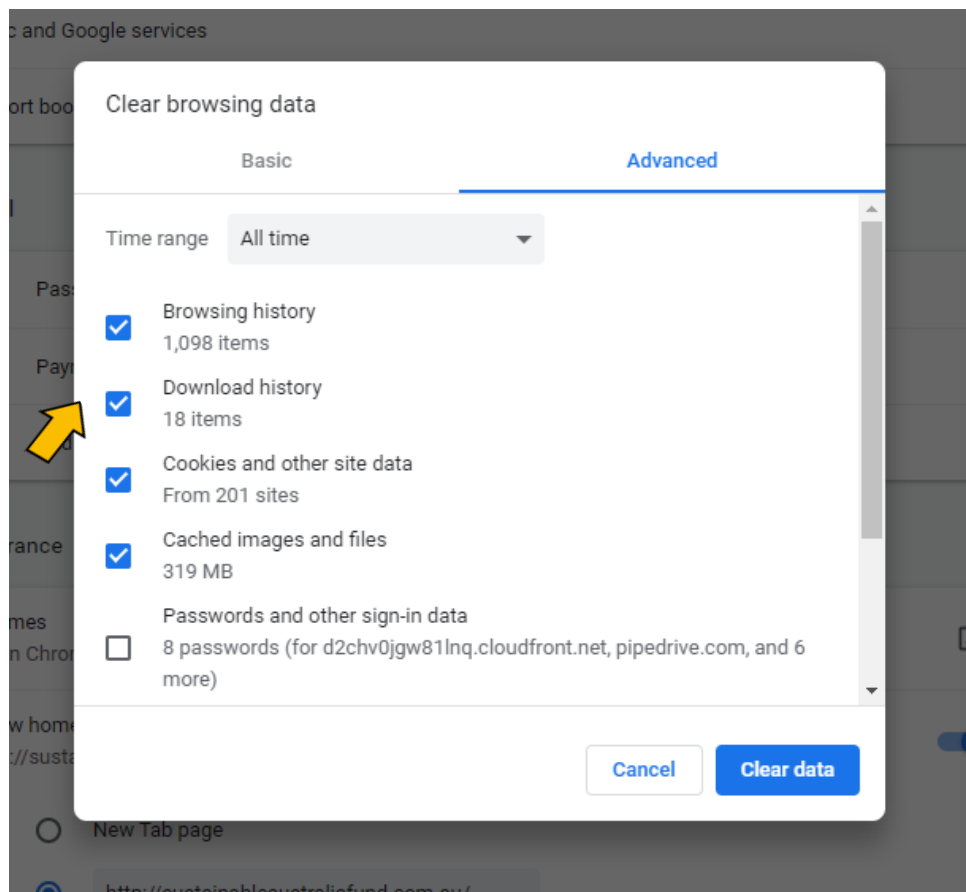
- Click on “More tools”
- Click on “Clear browsing data”



- Click on the “Advanced” tab

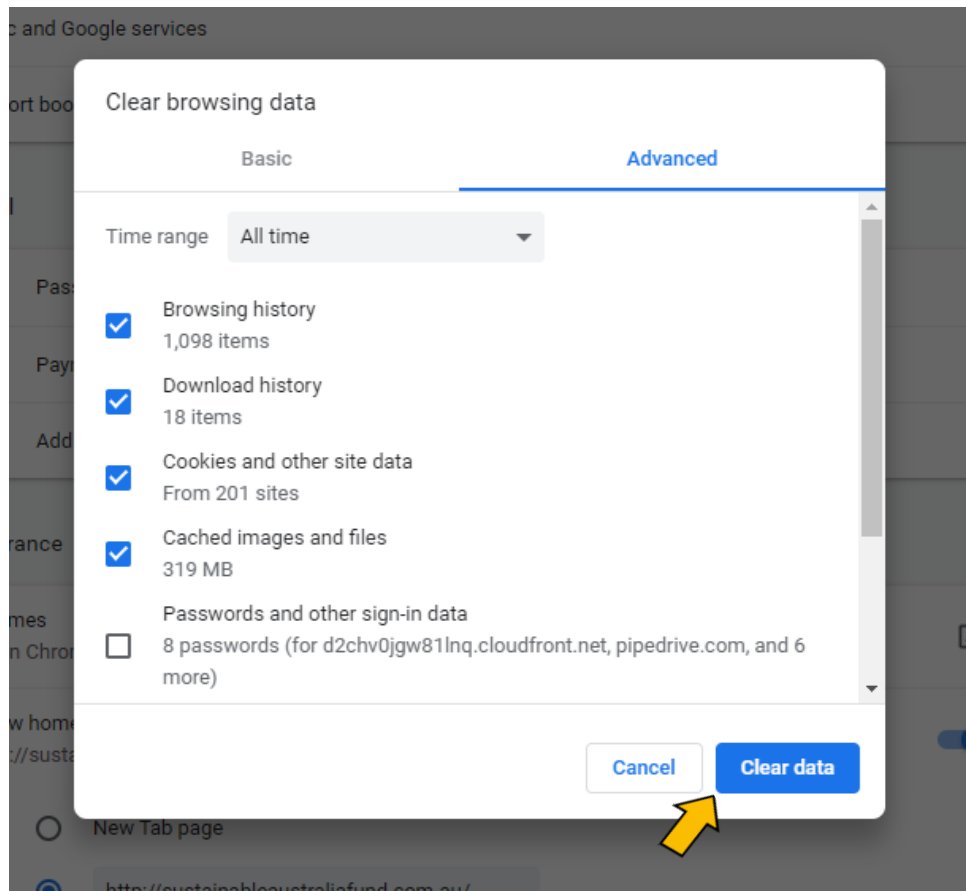


- Time range, select “All time”



Make sure all four boxes are checked and leave the remaining blank.

- **Browsing history**
- **Download history**
- **Cookies and other site data**
- **Cached images and files**



- Click “Clear data”

You can now try to login the quote tool again directly from

<https://sustainableaustraliafund.com.au/partners/>, in most cases clearing the cache will resolve the issue.